

## **Payment Terms and Conditions for Laytorest**

Thank you for choosing Laytorest to share the passing of your loved one. These Payment Terms and Conditions ("Terms") outline the agreement between you ("Client" or "you") and Laytorest ("Laytorest," "we," "us," or "our") regarding the publication of death notices on our website. By submitting a notice for publication, you agree to be bound by these Terms.

### **1. Services Provided**

Laytorest provides a service for publishing death notices on our website, informing family, friends, and the community about details such as the date of death, and when and where the loved one will be buried. Each published notice will remain on the Laytorest website for a period of **1 week** from the date of initial publication.

### **2. Fees and Payment**

- **Publication Fee:** A non-refundable fee of **R150 (Basic package), R500 (Standard package) or R800 (Premium package)** is required for each death notice published on the Laytorest website.
- **Payment Due Date:** Full payment is due and payable **before** the death notice is published. No notice will be published until payment has been successfully processed and confirmed.
- **Payment Methods:** We accept payments via Laytorest subsidiary company bank account (**BB QUANTUM FUELS**) made available on the price section of the website. Please note that any bank charges or transaction fees incurred during the payment process are your responsibility.
- **Currency:** All fees are quoted and payable in **South African Rands (ZAR)** unless otherwise specified.

### **3. Non-Refundable Policy**

All payments made for the publication of death notices on Laytorest are **non-refundable**. This policy is in effect regardless of the duration the notice remains on the website (e.g., if you request early removal) or any other circumstances once the publication process has commenced.

#### **4. Cancellation and Removal**

Once a death notice has been submitted and payment processed, it cannot be cancelled for a refund. If you wish to have a notice removed from the website before the 1 week publication period ends, please contact us immediately. However, no refund will be issued for such early removal.

#### **5. Accuracy of Information**

You are solely responsible for the accuracy and completeness of the information provided for the death notice. Laytorest will publish the information as submitted. We are not responsible for any errors or omissions in the content provided by you.

#### **6. Disclaimer**

Laytorest reserves the right to refuse publication of any notice that it deems inappropriate, offensive, or in violation of any applicable laws or our content guidelines. In such an event, any payment made will not be refunded.

#### **7. Changes to Terms**

Laytorest reserves the right to modify these Payment Terms and Conditions at any time. Any changes will be effective immediately upon posting on our website. Your continued use of our services after any such changes constitutes your acceptance of the new Terms.